

Warranty Repair Form



Owner Name:

Given Names

Surname

Telephone:

Mobile:

Email:

Property Address:

When did you purchase the property?

Is the request a warranty claim or maintenance request as defined by Victorian Building Authority Standards?

Warranty Claim

Maintenance Request

Refer to the VBA Standards and Tolerances Guide (2015)

https://www.vba.vic.gov.au/_data/assets/pdf_file/0003/134355/Guide-to-Standards-and-Tolerances-2015.pdf

Non-compliant claims include:

- An item is defined as compliant under Australian standards.
- General wear and tear - our (the builder) contractual maintenance program has already concluded for this property.
- Damage existed at purchase, or as a result of the previous owners moving out, or the new purchases moving in.
- Damage caused by the neglect of the previous owner or tenant.

If an on-site inspection is conducted and is found not to be a warranty claim \$150 fee will apply.

What is the issue?

Please note - Room or Area of home and attach photos.

Were you aware of this problem when you purchased the property? Yes No

Was a property pre purchase inspection carried out? Yes No By Whom:

Do you live at the property? Yes No If no, is the property tenanted? Yes No

Tenant contact details (if applicable):

Please send completed form to info@mcmasterhomes.com.au

I hereby agree to the conditions outlined above:

Name

Signature

PLEASE SIGN

